| **Table 22a:** Volumes of services transmitted electronically excluding Simple Mail Transfer Protocol - Medicare online | | | | | |
| --- | --- | --- | --- | --- | --- |
| **Medicare Online** | **2009–10** | **2010–11** | **2011–12** | **2012–13** | **% change2** |
| Bulk bill | 198 million | 207.5 million | 220 million | 234.5 million | +6.6 |
| Patient claim | 11.7 million | 12.1 million | 13.4 million | 21.7 million | +61.9 |

2. Percentage change between 2011–12 and 2012–13.